

#### COMMUNITY DISCUSSION

# A New and Improved Southtown Sub

#### ABOUT SOUTHTOWN SUB

SOUTHTOWN SUB IS A CARRY-OUT QUICK SERVICE RESTAURANT LOCATED IN CHICAGO'S BRONZEVILLE NEIGHBORHOOD.

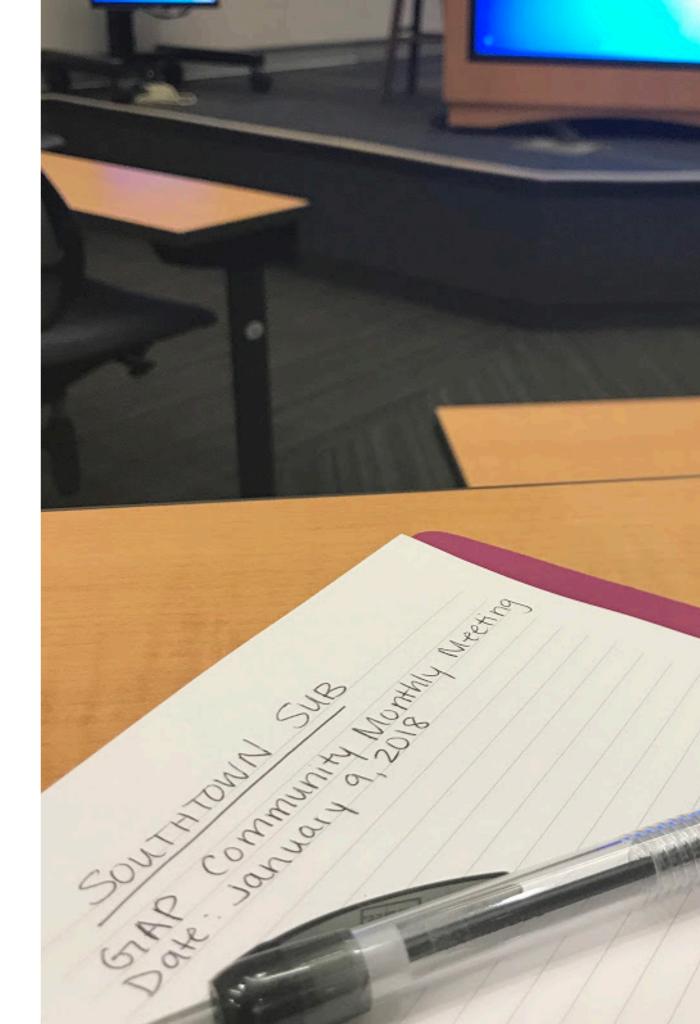
Since 1994, Southtown Sub's food has been known for its freshness and its flavor. Our mission is to serve delicious, affordable, quality food to our patrons. Southtown Sub was started by Abdul Wajid, who had a vision to start a restaurant that served delicious American favorites that had as much flavor as the food from his hometown in Pakistan. After proudly serving the Bronzeville neighborhood for more than 23 years, Abdul has established a strong connection with the community and is always enhancing the menu to serve his loyal customers.



#### A POSITIVE CHANGE

THANK YOU TO ALDERMAN SOPHIA KING, THE GAP COMMUNITY ORGANIZATION, AND THE RESIDENTS OF BRONZEVILLE FOR HELPING US REALIZE OUR POTENTIAL.

On January 9, 2018 it was brought to our attention that some of our neighbors and residents felt unhappy with the amount of loitering near our establishment. They also felt we could do more with our storefront, lobby, community involvement, and process of logging weekly business practices for cleaning, 911 calls, and inventory. If it wasn't for the community meeting at City Hall, we would not have realized how much potential we had for improving our business, both the physical space and our involvement with the community.



#### **OUR NEW VISION**



Southtown Sub began with the simple mission to serve delicious food to our patrons. Since then, our vision has expanded. We are no longer just another restaurant to grab a bite to eat. Thanks to our loyal customers, we have become an important thread in the vibrant fabric known as Bronzeville. Southtown Sub resides in an area that is celebrated for its history of famous musicians, political figures, authors, artists, businessmen, groundbreaking newspaper publications, beautiful architecture, and now...its food. Our customers made our famous Gym Shoe sandwich the must-have food to try when visiting Chicago's south side (according to Thrillist, WBEZ, and Windy City Live). We believe our food adds to the rich history and culture of Bronzeville, but our branding, design, and community outreach need to reflect that.

Our new vision reflects the modern renaissance of the Black Metropolis that celebrates Bronzeville's history and welcomes revitalization. The time for businesses to just sell a product to its customers and not play an active role in the fabric of the community is over. It's time to engage with the neighborhood that made us the business we are today and not just provide delicious food, but also an experience that fosters creativity, encourages youth development, maintains safety and security, and upgrades its establishment to bring ease and comfort to our patrons' experience at Southtown Sub.

In order to transform our vision into a reality, we have outlined a 4-phase plan below to help us stay on track. With the support of Alderman Sophia King, The Gap Community Organization, and the Bronzeville community, we truly believe that our small restaurant can add to Bronzeville's future as a hub for food, culture, art, and entertainment.



## OUR NEW VISION | PLAN OF ACTION

PHASE I		
DESIGN		
Task	Progress	
Rebranding: new logo and website	Completed	
Measure and create digital model of current lobby space	Completed by Latent Design	
Research material and develop concept for new lobby	Completed by Latent Design	
Get feedback from community for design proposals	In progress	
Design new exterior sign	Completed	
Removal of hanging sign	Completed	
Get feedback from community for exterior sign	In progress	
BUSINESS MANAGEMENT		
Initiate log of calls to 911 to prevent loitering and soliciting in and around premises	Completed	
Initiate log of cleaning in and around premises	Completed	
Initiate log of inventory to make sure all food is fresh	Completed	
Create Plan of Operation	Completed	
YOUTH AND COMMUNITY ENGAGEMENT		
Attend CAPS and The Gap Community Organization meetings	On going	
Find ways to involve youth and give back: Develop and announce Black History Month Art and Essay Contest for Gap Community High School students	In progress: meeting with community members with backgrounds in education for assistance	
SAFETY AN	D SECURITY	
Hire security to decrease loitering	Completed	
OEMC security cameras connected to Chicago Police Department	In progress: contacted City of Chicago OEMC, working on connecting existing 3 exterior cameras to their surveillance	





#### SOUTHTOWNSUB

#### **Black History Month Art and Essay Contest**

- Essay Contest Requirements

  Attend one of Bronzewille's Gap Community High Schools\*
  Essay must be typed on 8.5° x 11° paper

  No more than 250 words

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- Art Contest Requirements

   Attend one of Bronzeville's Gap Community High Schools\*

   Size of artwork must be no larger than 8.5" x 11"

  Artwork must be 2-dimensional and can be made using any art supplies paragrie. Mariers, colored pencils, paint, etc.

   Damplie Mariers, colored pencils, paint, etc.

   Must be original artwork done by the student

   Completed application form

   Must depict the theme: "What does Black History Morth mean to you?"

PHASE II		
DESIGN		
Task	Progress	
Begin lobby remodel		
Redesign paper menu with new branding	In progress	
BUSINESS MANAGEMENT		
Continue 911 log, cleaning log, and inventory log	Ongoing	
YOUTH AND COMMUNITY ENGAGEMENT		
Begin Southtown Sub scholarship fund for local high school students	Future	
SAFETY AND SECURITY		
Host focus group (community residents): Has safety and security improved around Southtown Sub? What can we do to improve our area?	Future	

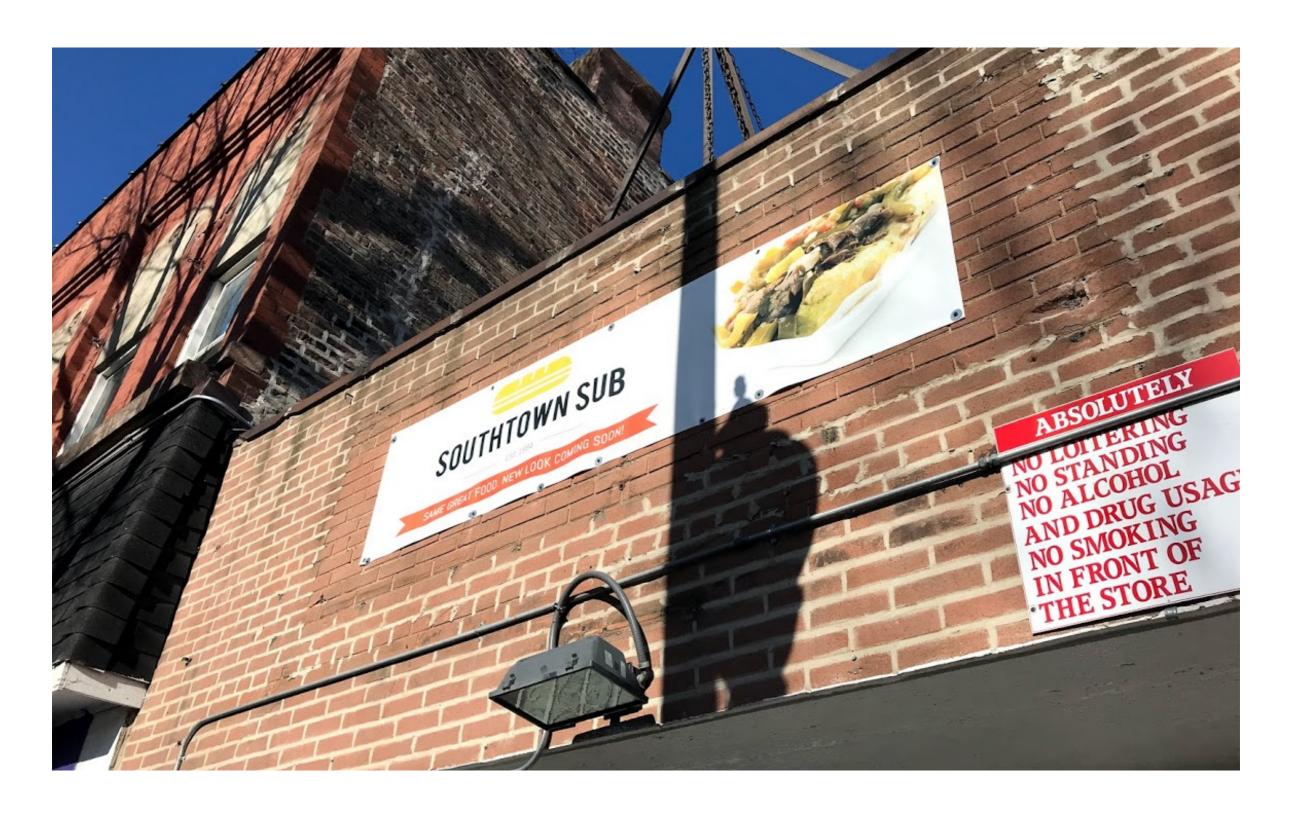
PHASE III		
DESIGN		
Task	Progress	
Completion of lobby remodel	Future	
Create new branded merchandise for Southtown Sub	Future	
BUSINESS MANAGEMENT		
Install Square (or similar brand) system to begin accepting debit and credit cards	Future	
YOUTH AND COMMUNITY ENGAGEMENT		
Start report card promotion at Southtown Sub: Honor roll students receive a special discount	Future	
Announce grand re-opening of Southtown Sub	After lobby is completed	

## **OUR NEW VISION | PLAN OF ACTION**

PHASE IV		
DESIGN		
Task	Progress	
Host a meeting at Southtown Sub to present lobby redesign		
BUSINESS MANAGEMENT		
Start delivery service through GrubHub, UberEats, or similar service		
YOUTH AND COMMUNITY ENGAGEMENT		
Grand re-opening of Southtown Sub	After lobby is completed	



### EXTERIOR UPGRADE | CURRENT PHOTOS



## EXTERIOR UPGRADE | REDESIGN PLANS



New illuminated sign

Increased lighting

New door with increased visibility of interior

Removal of metal security gate

## **EXTERIOR SIGN | OPTION #1**

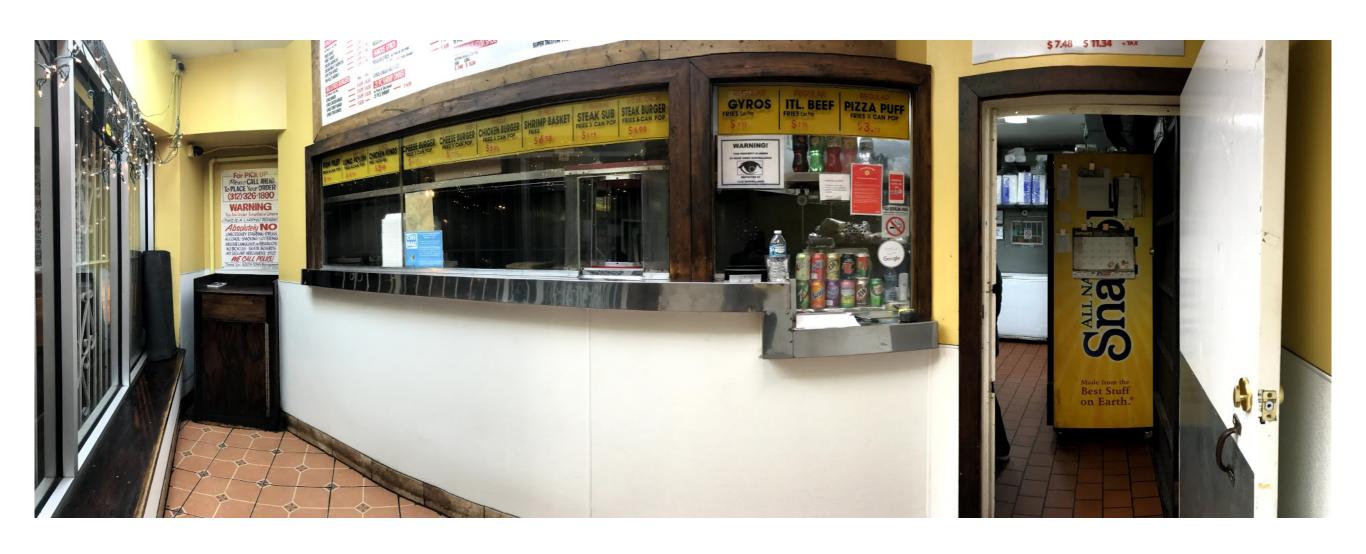








# **LOBBY REDESIGN | CURRENT PHOTOS**



# LOBBY REDESIGN | CURRENT PHOTOS



## **LOBBY REDESIGN | INSPIRATION**

SPECIFICATION Additional Info



**SPECIFICATION** Additional Info



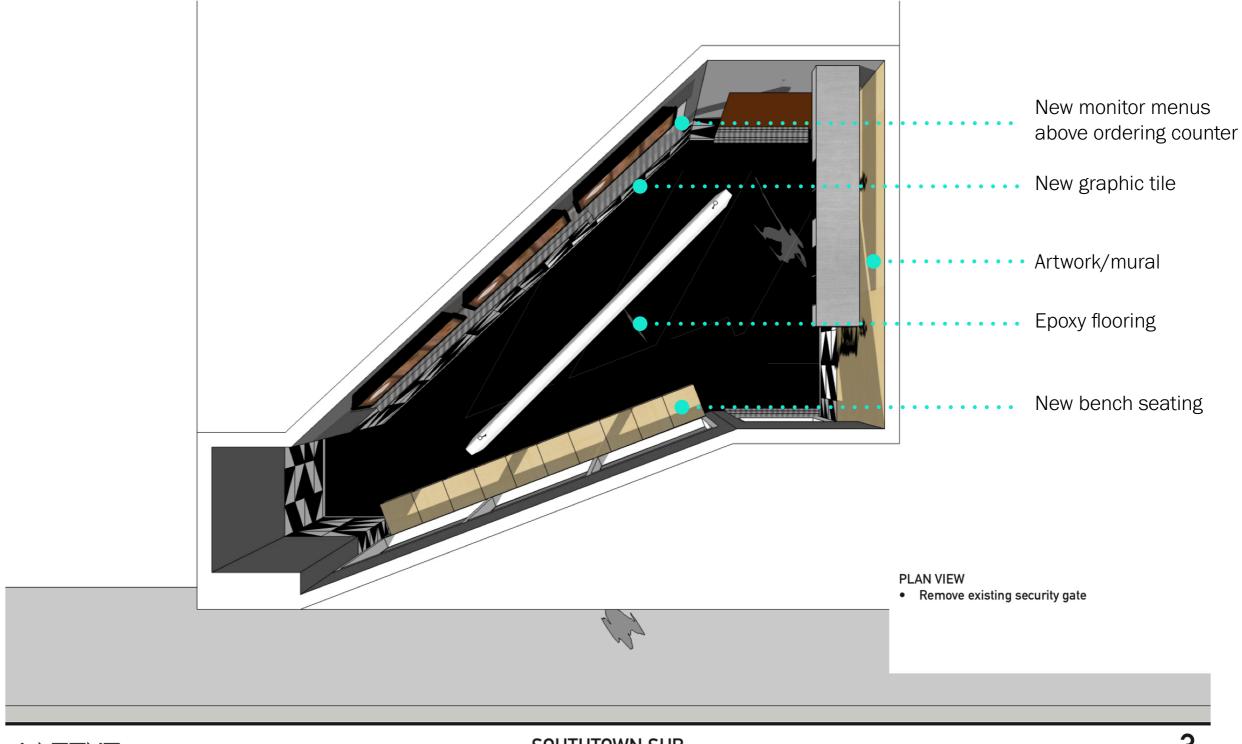
**SPECIFICATION** Additional Info



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## LOBBY REDESIGN | LOBBY BIRD'S EYE VIEW





## LOBBY REDESIGN | INTERIOR





#### **INTERIOR VIEW 03**

- · Remove and replace existing tile floor with epoxy
- Remove existing garbage can in corner
- Remove existing lighting and replace with linear LED fixture
- New graphic tile in 12", 9", 6" and 3" sizes
- Rebuilt storefront bench and tile to match
- · Paint wall to match brand colors

#### **INTERIOR VIEW 04**

- New graphic tile in 12", 9", 6" and 3" sizes
- · Paint wall to match brand colors
- Remove and consolidate menu
- Remove existing lighting and replace with linear LED fixture



SOUTHTOWN SUB Issue for Client Review | Storefront Renovation 18-0219 4



# THANK YOU FOR YOUR TIME. PLEASE LET US KNOW YOUR THOUGHTS!